

Case Study - KL Felicitas Foundation

KL Felicitas Foundation turned to Myers Network Solutions to provide remote access for their Principals and continuous up-time for their network.

KL Felicitas Foundation is a family foundation involved in multiple national and international philanthropic endeavors. The foundation supports projects in Sri Lanka, India, Brazil and the United States and works with a virtual team of advisors and consultants. The foundation's Principals have co-founded multiple for-profit and not-for-profit businesses and serve on a number of for-profit and not-for-profit boards. They have a high need for constant up-time, email, data and Internet communications. Beginning in 2001, Myers Network Solutions built the first network for **KL Felicitas Foundation** and has since upgraded their network system to include file, email, terminal and web hosting servers in the main Los Gatos, CA office as well as several satellite office locations.

Several challenges arose when the Principals decided to relocate to a remote California coast location where normal Internet connectivity does not exist. The need for reliable and quick access to email and files - with the main office remaining in Los Gatos - and fast Internet connectivity were of paramount importance. They also needed to have access from any part of the world to all their documents and emails through handheld devices. All accomplished without disrupting other remote consultants' access to the main office network.



Myers Network Solutions used a number of strategies to meet these challenges. A reliable broadband satellite connection was implemented to allow for Internet connectivity and a secure connection between all office locations. Satellite latency issues were solved with servers that replicated email and data between all offices. Multiple backup strategies were utilized for redundancy and potential disaster recovery.

"Managing a virtual team of experts across the country and internationally, providing a web presence for our family foundation, and being an active advisor to multiple for-profit and not-for-profit companies required a state-of-the-art world-class family office network that fulfilled all of the requirements which I was accustomed to in the corporate environment," stated Charly Kleissner, Co-Founder of **KL Felicitas Foundation**. "World-wide access to our own email and secure remote access to our network are mission-critical to our ongoing enterprises and foundation work. We were fortunate to be referred to Myers Network Solutions to fulfill these requirements. **Myers Network Solutions has incorporated redundant systems with a dependable backup strategy which has afforded continued up-time and utilization of our network.** I have referred Myers Network Solutions to others and have received similar, positive comments on their expertise, responsiveness and attention to providing the latest technologies congruent with our needs."